Sub: Complaints regarding non-admission of CHSS beneficiaries by the Zonal Hospitals and Super Specialty Hospitals empanelled by NFC - Reg.

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Of-late, complaints are being received from CHSS beneficiaries stating that the Zonal Hospitals/Super Specialty Hospitals empanelled by NFC under the CHSS Scheme are refusing to extend treatment/admission in the Hospitals due to COVID-19.

2. Enfesss, Department, Super Specialty, CHSS, Zonal, Covid-19, Beneficiaries, Refuse, Treatment, Admission, Contributory Health Service, NFC.

NFC has already taken up the matter with all the Zonal hospitals and Super Specialty Hospitals and instructed them that in the normal course they should not refuse treatment/admission of beneficiaries registered under the Contributory Health Service Scheme of NFC. In case for some unavoidable reasons, the Zonal Hospital/Super Specialty Hospitals are unable to extend treatment/admission, they should specifically indicate the reasons in the Health pass-book of the beneficiary why they are not able to extend treatment/admission.
3. अतः, सीएचएसएस के सभी लाभार्थियों से अनुरोध है कि वे जोनल अस्पतालों तथा सुपर स्पेशिलिटी अस्पतालों से उपचार नहीं किए जाने के कारण को अपनी हेतु पासबुक में लिखवा कर लाएं और इस तथ्य की लिखित सूचना सहायक कार्यकर्ता, सीएचएसएस, एनएफएसी एवं प्रतिलिपि मुख्य चिकित्सा अधीक्षक (कॉलोनी हेल्थ सेंटर एवं सीएचएसएस) को दें ताकि वैकल्पिक व्यवस्था की जा सके।

All CHSS beneficiaries are therefore requested to get the reason recorded in the health pass-book from the Zonal Hospitals/Super Specialty Hospitals and bring this fact to the notice of APO, CHSS, NFC forthwith in writing with a copy to Chief Medical Superintendent (Colony Health Centre & CHSS) for making alternative arrangements.

एन. विजयराघवन 09.07.202
(एन. विजयराघवन N. Vijayaraghavan)
उप मुख्य कार्यालय (प्र. व लेखा)
Dy. Chief Executive (Admin. & Accounts)

एनएफएसी के सभी संबंध/अनुभाग
All Plants/Sections in NFC

प्रतिलिपि Copy to:

1. मुख्य कार्यालय, नाईस CE, NFC - सादर सूचनायां for kind information pls.
2. उ.मु.का.DCE(Zr., SM, ZC, Melting, Planning & Medical)
3. मु.च.अधी सीएचसी(CHC & CHSS)/सीएचसी(OHC, ZC & NFC-K)
4. एनएफएसी के पैनल के अधीन सभी जोनल अस्पतालों/सुपर-स्पेशिलिटी अस्पतालों के चिकित्सा अधीक्षक
   Medical Superintendents of all Zonal Hospitals/Super Specialty Hospitals under the panel of NFC